

2017 Prescription Drug Benefits

January 1, 2017 – December 31, 2017

HealthSelectSM Medicare Rx (PDP) is the Medicare Part D prescription drug plan offered through the Employees Retirement System (ERS) of Texas and available to Medicare-eligible retirees.

Frequently Asked Questions

How do I find out if my drugs are covered and what they will cost?

You have several ways to determine if your drugs are covered:

1. Refer to the drug list included in the information you received from UnitedHealthcare when you enrolled in the plan.
2. Go online to www.HSMedicareRx.com.
3. Call UnitedHealthcare Customer Service at the number on this fact sheet.

What if my drug is not on the covered drug list (formulary)?

If you find that the drug you are taking is not covered, talk to your doctor to see if other options are available. You may be eligible for at least a 30-day supply transition fill, giving you time to talk to your doctor. If none of the other drug options work for you, you or your doctor can request a formulary exception to have the drug covered for you by calling UnitedHealthcare Customer Service.

What is a transition fill?

A transition fill is a temporary supply of a prescription drug that is either not covered on the drug list, or for which your ability to get the drug is limited. This transition fill can provide at least a 30-day supply of your drug to give you time to talk with your doctor. This works for prescriptions filled at retail location or through mail service. If you receive a transition fill, you and your doctor will receive a notification along with information explaining your options. Transition fills are provided for many Medicare Part D eligible drugs that require prior authorization, step therapy, have a quantity restriction, or are not covered on the drug list. **Please note:** A drug that changes to a higher copay but is still a covered drug, is not eligible for a transition fill.

What if my drug is on a higher cost tier?

If you find that the drug you are taking is on a higher cost tier, talk to your doctor to see if another drug in a lower cost tier will work for you. **(Remember:** A drug that changes to a higher copay but is still a covered drug, is not eligible for a transition fill.)

What if the drug I'm taking requires a prior authorization?

If the drug you are taking requires a prior authorization, you likely will be given at least a 30-day supply to give you time to talk to your doctor. If your doctor decides to keep you on the drug, you or your doctor can ask for coverage of the drug by calling UnitedHealthcare Customer Service at the number on this fact sheet. If you continue to fill your prescriptions for the drug without getting a prior authorization, the drug will not be covered and you may have to pay the full retail price.

I currently receive my medications through mail order. Will I need to get new prescriptions?

Many mail order medications can be transitioned to UnitedHealthcare. If your prescription can be transferred, you will receive a notice from OptumRx, which provides UnitedHealthcare's mail order pharmacy service. You also will receive instructions on how to set up your mail order service account.

What information will I receive from UnitedHealthcare?

You should receive all of your plan documents from UnitedHealthcare prior to your effective coverage date. Many of these are required by the Centers for Medicare & Medicaid Services (CMS), like your Evidence of Coverage (EOC). This is the official description of your plan coverage and how it works.

Then each month that you have a prescription filled, you will receive an Explanation of Benefits (EOB) that confirms the prescriptions you filled, what you paid and what your plan paid.

Does the “Dispense as Written” (DAW) penalty apply to the HealthSelectSM Medicare Rx plan?

No. The DAW penalty does not apply to the HealthSelectSM Medicare Rx plan. If you want to fill a prescription for a brand name drug when a generic version is available, you must request a formulary exception. If you do not first obtain a formulary exception, you will pay the full cost of the medication. You can request a formulary exception by calling UnitedHealthcare Customer Service at the number below. Or, your doctor can call UnitedHealthcare’s pharmacy service partner, OptumRx, at (800) 711-4555, TTY 711, 5 a.m. to 12 a.m. PT, Monday through Friday, 6 a.m. to 3 p.m. PT, Saturday.

What is a specialty pharmacy and how do I find one?

A specialty pharmacy is a type of pharmacy that has the ability to create and dispense specialty drugs. Specialty drugs are prescription drugs that, in general, require special handling or ongoing monitoring and assessment by a health care professional. You may fill your specialty drug at any retail pharmacy in the network that has the capability, or you may use UnitedHealth Group’s specialty pharmacy, BriovaRx. For assistance locating a pharmacy that can fill your specialty medication, call UnitedHealthcare Customer Service at the number below. You can also look up specialty pharmacies online at www.HSMedicareRx.com.

Give UnitedHealthcare a call.



UnitedHealthcare’s dedicated, Texas-based customer service team is available to make it easy to get your questions answered. Give them a call for questions about your plan benefits and to look up drugs and pharmacies.

(866) 868-0609, TTY 711

7 a.m. – 7 p.m. CT, Monday – Friday

7 a.m. – 3 p.m. CT, Saturday

HealthSelectSM Medicare Rx is an Employer Prescription Drug Plan provided by ERS and administered by UnitedHealthcare Insurance Company, a Medicare-approved Part D sponsor. Enrollment in UnitedHealthcare depends on UnitedHealthcare’s contract renewal with Medicare.

The Formulary and/or pharmacy network may change at any time. You will receive notice when necessary. You are not required to use OptumRx home delivery for a 90- or 100-day supply of your maintenance medication. If you have not used OptumRx home delivery, you must approve the first prescription order sent directly from your doctor to OptumRx before it can be filled. New prescriptions from OptumRx should arrive within ten business days from the date the completed order is received, and refill orders should arrive in about seven business days. Contact OptumRx anytime at 1-888-279-1828, TTY 711. OptumRx is an affiliate of UnitedHealthcare Insurance Company.

The information is not a complete description of benefits. Contact the plan for more information. Limitations, co-payments, and restrictions may apply. Premium and/or co-payments/co-insurance may change on January 1 of each year.

UnitedHealthcare Insurance Company complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (866) 868-0609, (TTY 711). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (866) 868-0609, (TTY 711).