



Start your journey to better hearing

UnitedHealthcare Hearing provides flexible hearing care options and support for all your needs, preferences and stages of your hearing health journey.



Step 1: Call to learn about your plan

Call UnitedHealthcare Hearing at 1-866-445-2071, and a customer care agent will verify your coverage and answer any questions you have about your benefits, pricing and more.



Step 2: Find a provider

Your customer care agent will connect you with a UnitedHealthcare Hearing professional to schedule an appointment for your consultation and exam. With over 7,000 locations nationwide and virtual options¹ available, we make it easy to get the support you need. Hearing aids purchased outside of UnitedHealthcare Hearing's nationwide network are NOT covered.



Step 3: Go to your appointment

Your hearing professional will conduct a hearing exam and provide a personalized recommendation, which may include hearing aids. Your hearing professional can answer any questions you have. See back for ways to prepare for your appointment.



Step 4: Order your hearing aids

Your provider will help you choose from a broad array of hearing aids based on your unique hearing needs.



Step 5: Schedule your fitting appointment

Your provider will program your hearing aids and make any necessary adjustments. You'll be able to ask questions and learn how to use your hearing aids in your daily life.



Step 6: Receive ongoing support

Ensure your hearing aids are working correctly and fit comfortably with follow-up care. See back for more information.

Prepare for your appointment

Questions to ask your provider about your hearing health:

- What's the most likely cause of my symptoms?
- How can a pair of hearing aids benefit me?
- Do I need to see a specialist?

What to prepare for your appointment:

- A key list of your symptoms and how long you've had them
- Medical information
- Exposure you've had to loud environments

Good-to-know details

- ✓ You have 60 days to try out hearing aids purchased from a provider
- ✓ Your plan includes a 3-year extended warranty for repairs and a one-time loss or damage replacement²
- ✓ Schedule up to 3 follow-up visits at no cost,³ with additional support available
- ✓ Receive a no-cost annual hearing exam

Learn more



1-866-445-2071

Call 8 a.m. to 8 p.m. CT, Monday through Friday. Be sure to have your plan name available.



UHChearing.com/MCHCP



QR code

Scan using your smartphone's camera.

Hearing aids are more advanced than ever

Choose from a broad array of hearing aids with the latest technology, including:

- Superior sound quality
- Recharging capabilities
- Remote adjustments
- Bluetooth streaming
- Tap control
- Enhanced smartphone app

Relate

Belton

oticon
life-changing technology

PHONAK

ReSound GN

unitron



WIDEX
HIGH DEFINITION HEARING



¹In-person visit to a local provider may be required.

²One-time professional fee may apply.

³Hearing aids purchased in the Silver technology level will receive 1 follow-up visit. Hearing aids purchased using virtual care and direct delivery receive virtual follow-up visits.

All trademarks are the property of their respective owners.

UnitedHealthcare Hearing is provided through UnitedHealthcare, offered to existing members of certain products underwritten or provided by UnitedHealthcare Insurance Company or its affiliates to provide specific hearing aid discounts. This is not an insurance nor managed care product, and fees or charges for services in excess of those defined in program materials are the member's responsibility. UnitedHealthcare does not endorse nor guarantee hearing aid products/services available through the hearing program. This program may not be available in all states or for all group sizes. Components subject to change.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.